

Getting Help

- Access the I-Suite website at: <http://isuite.nwcg.gov>
- Contact the I-Suite Helpdesk at: (866) 224-7677

Additional Install Steps

NOTE: ISuite Client Install DOES NOT Support Windows 7 or Windows Server 2008. Must install ISuite Server on these systems. After installing ISuite, complete the following steps if running ISuite on Windows 7. Must be logged in to Windows with an Administrator account to run ISuite.

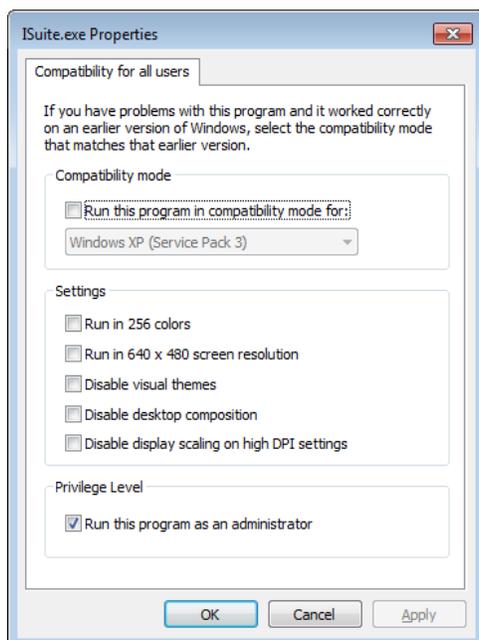
Additional Install Steps

32 bit:

1. Browse to **C:\Program Files\ISuite**.
2. Right Click on the **ISuite.exe** file.
3. Choose **Properties**, click on the **Compatibility** Tab.
4. Click on the **Change Settings for all users** button.
5. Under **Privilege Level**, check the box that says **Run this program as administrator**.
6. Click **OK** to close.

64 bit:

1. Browse to **C:\Program Files (x86)\ISuite**.
2. Right Click on the **ISuite.exe** file.
3. Choose **Properties** and click on the **Compatibility** Tab.
4. Click on the **Change Settings for All Users** button.
5. Under **Privilege Level**, check the box that says **Run this program as administrator**.
6. Click **OK** to close.



Make ISuite Server behave as Client

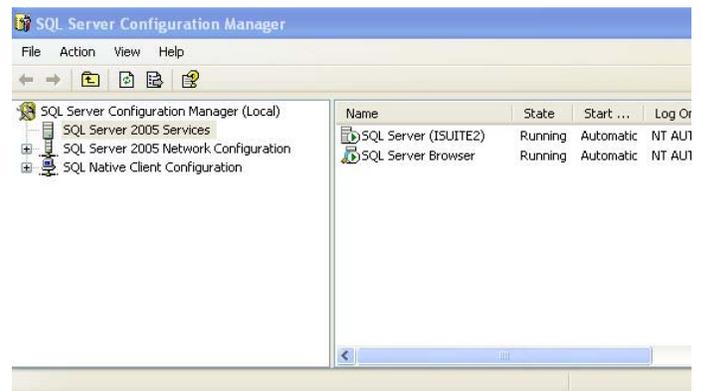
To make ISuite Server Install behave as Client, after installation

1. Right click on the **ISuite shortcut** on the desktop.
2. Click **Properties**.
3. In the **Target** field, add a space -c to the end of the Target location. The following example illustrates this.
(e.g., "**C:\ProgramFiles\ISuite\ISuite.exe**" -c)
4. Click **OK** to save.

Additional Uninstall Steps

Prior to Uninstall

1. Double click the **SQL Server Configuration Manager** icon on the desktop.
2. Click on **SQL Server 2005 Services** in the left pane.
3. Right click on **SQL Server (ISUITE2)** and select **STOP**.



Windows 64 bit only

The following error message will display during uninstall, click **OK** and continue uninstalling as normal.

