

Newly Identified Items

| Date | Module | Description | Solution / Work-around |
|----------|--------------------|---|---|
| 3/4/2012 | Data Admin/Cost | After adding a new Kind Code in Data Admin, a rate for the new Kind Code may need to be established in the Cost Rates area of the Cost Module, | Coordinate with the Cost Unit when adding new Kind Codes in Data Admin |
| 7/6/2011 | Database Admin | Backup files are running sporadically and/or files are corrupt. | <p>Do Not detach the working database if you detect a problem. Contact the helpdesk and request immediate escalation to an I-Suite SME.</p> <p>*If running Thin Clients or Remote Desktop, click here to read the I-Suite Terminal Session document.</p> |
| 6/2/2011 | IAP/Server Install | <p>Receiving multiple errors when attempting to delete, save or edit IAP forms. If the Host/Computer name is changed after the installation of I-Suite, some modules may not operate correctly. It appears at this point that it is only the IAP Module that is affected.</p> <p>Note: <i>This is not an issue if the database is moved from one machine to another. It is only an issue if the I-Suite Server name was changed after I-Suite was installed.</i></p> | Rename computer back to the name at the time of installation or reinstall I-Suite on the server machine |

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| 10/29/2010 | All | If the "Status" column is removed from the grid view on the options screen, an error will occur when attempting to save an edited resource. | Do not remove the "Status" column from displaying on any grid views. |
| 9/3/2010 | Demob | Tentative Release Report will not generate correctly when using the report logic and not the "Resources Selected in Grid" option. | Generate the report from the Reports - Demob screen, or use the "Resources Selected in Grid" option. Fixed in Version 11.01.00 |
| 9/14/09 | Cost Reports | The Accumulative Cost Report is combining Cost data when the Resource Name is the same. | Make sure all Resource Names are unique i.e., Enterprise lic# 123456 Enterprise lic# 654321. If both resources are just named Enterprise, they will be combined on the cost report. |
| 4/27/09 | Database Administration | The ROSS Import file may not be correctly created when a browser other than Internet Explorer is used. | Always use Internet Explorer when using the ROSS Import. |
| 8/26/08 | Data Administration | Only add accounting codes to the incident to which the accounting code is assigned. Detail: If the user needs to track costs/post time to multiple incidents, add the incident data then the associated accounting code, Adding just the accounting code to the incorrect incident causes inaccurate cost reporting, and data integrity concerns. | Add the full incident information for all accounting codes and utilize the Manage as One function in I-Suite to post time to the appropriate incident. |
| 8/5/09 | Time / Printing OF-288 | An error occurs after printing an OF-288 for S/T T/F components. | After clearing the error, additional components can be printed. Fixed in Version 11.01.00 |
| 7/17/2008 | Cost | Cost will not calculate correctly if a daily deduction exceeds the amount earned per day. (The Cost module will not accept negative daily costs, therefore will ignore the deduction if it exceeds the | This will be addressed in a future release. |

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| | | daily amount earned.) | |
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